



RESEARCH2REALITY

Shining a light on research & innovation.

Welcoming the World's Best to Canada's Health System

An interview with **Zubin Austin**, Professor and Chair of Pharmacy Management
University of Toronto

The Canadian healthcare system — like the healthcare system of Australia, the United States, the United Kingdom — is incredibly reliant upon the skills, contributions, and talents of internationally qualified personnel. Close to 30 percent of all of our healthcare professionals come from outside of the country. These are incredibly talented, smart, committed individuals, but they may come from healthcare systems that are quite different from Canada's.

What is the economic impact of your research?

The economic implications of the work I do are significant. If we don't invest in helping people better integrate into the system, error rates will increase, quality of care will decrease, and perhaps most importantly, the quality of life of Canadians who have come to rely on a good healthcare system will diminish.

What are the political impacts of your research?

I never got into this line of work thinking of my work being necessarily political or advocacy-oriented, but increasingly it is. When you work with individuals who have sacrificed much to come to this country, to provide care to people from a different country than one they grew up in, you can't help but be touched by their sacrifice, their commitment, and their dedication.

TODAY'S RESEARCH. TOMORROW'S REALITY.

